

SOFT SKILLS AND COMMUNICATION

28th AUGUST 2025 (THURSDAY)



Gitarattan International Business School (GIBS) organized a Session on Soft Skills and Communication on 28th August, 2025 for the students of Integrated BA LLB (H) and Integrated BBA LLB (H) Semester-I. The session was conducted by Dr. Govind Prasad Goyal, Dean Students' Welfare, Institute of Management Studies, Noida, who shared valuable insights on the importance of communication and soft skills in the legal profession. The green welcome was offered to him by Dr. Neelam Seam, Program Coordinator of Integrated BA LLB (H), marking the beginning of the event.

Dr. Goyal began by stressing the constitutional significance of communication in law, drawing attention to Article 348, which establishes English as the language of higher judicial proceedings in India. He explained that effective communication is not just a desirable skill but a constitutional necessity and professional strength for lawyers. He highlighted the essential communication skills for legal professionals listening attentively, speaking clearly and persuasively, writing with precision, mastering non-verbal communication through confident posture and gestures, and developing strong interpersonal relationships with clients and peers.

The session also addressed the distinction between hard skills such as legal research, drafting, and case analysis, and soft skills such as teamwork, adaptability, and emotional intelligence, emphasizing that a successful lawyer must possess both. Dr. Goyal elaborated on why communication matters in law, pointing out its role in advocacy, persuasion, clarity in drafting, and building trustworthy client relations. He also cautioned students about common barriers to communication such as overuse of jargon, lack of confidence, distractions, cultural differences, and emotional interference.

Practical strategies were shared to help students enhance their communication skills, including participation in moot courts, debates, role plays, peer feedback sessions, and regular practice in legal drafting and public speaking. Students found the session highly engaging and appreciated the practical exercises that connected classroom learning with real-world application. Dr. Goyal concluded by reminding students that in law, the best argument is not just what you say, but how you say it, reinforcing the idea that communication is a lawyer's strongest tool.

Dr. Goyal shared simple but impactful techniques to enhance verbal and non-verbal communication such as participating in moot courts and debates, engaging in peer feedback, role-playing lawyer client interactions, and practicing professional writing. He encouraged students to use storytelling in arguments, maintain confident posture and eye contact, and polish their writing through drafting exercises and regular publications. His constant reminder to the students was that “in law, the best argument is not just what you say, but how you say it,” reinforcing that communication is truly the lawyer’s strongest tool.

Students found the session thought-provoking, informative and relevant, as it helped them connect classroom learning with the realities of the legal profession. Many expressed that the examples and strategies shared by Dr. Goyal gave them a clearer roadmap for developing their personalities as future advocates. The interactive nature of the session encouraged students to raise questions, share reflections, and critically examine their own communication styles, making the experience deeply engaging and memorable.

For the institution, the session carried great significance as it reflected GIBS’s commitment to nurturing well-rounded professionals by blending academic rigor with essential life skills. The initiative also strengthened the bridge between theoretical legal education and its practical application, preparing students to meet the challenges of the professional world with confidence, clarity, and competence.

As the event drew to a close, a momento along with a formal letter of thanks was presented to Dr. Goyal by Ms. Ramandeep Kaur and Dr. Neelam Saem, acknowledging his valuable contribution to student learning. The atmosphere was filled with gratitude and enthusiasm, as students and faculty members shared their appreciation for such an insightful and motivating session. The program concluded on a positive note, leaving the students inspired to integrate these lessons into their academic pursuits and future professional lives.

FLYER OF THE EVENT



TYPE OF EVENT	Co-curricular
VENUE	Auditorium
TIME & DURATION	10:30 a.m.-11:30 a.m onwards
CONDUCTED BY	Centre for Legal Studies
ORGANISED FOR	Students of Intergrated BBA LLB (H) and Intergrated BA LLB (H) Semester I
NAME OF THE COORDINATOR/s	Dr. Neelam Seam, Dr. Shreya Bhardwaj
ATTENDANCE	82



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RESOURCE PERSON	Dr. Govind Prasad Goyal, Dean Students' Welfare, Institute of Management Studies, Noida
OBJECTIVES OF THE EVENT	<ol style="list-style-type: none">1. To familiarize first semester students with the core concepts of soft skills and effective communication.2. To enable students to practice articulation, active listening, and non-verbal communication through interactive activities.3. To bridge theoretical understanding of communication with its practical application in academic and professional settings.4. To develop the interpersonal and collaborative abilities of students for effective teamwork.5. To foster awareness of the role of communication in shaping professional identity and ethical interaction.6. To cultivate confidence, adaptability, and interest in continuous personal and professional growth.



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LEARNING OUTCOME	<ol style="list-style-type: none">1. Students acquired a foundational understanding of core soft skills and effective communication practices.2. Students gained practical experience in articulation, active listening, and collaborative interaction through participatory activities.3. Students' interpersonal and reflective abilities were enhanced, fostering adaptability and confidence4. The experience motivated students to engage more actively in personal growth, professional development, and responsible social interaction
SHORTFALL DURING EVENT	N/A
LINK OF ONLINE VIDEO	https://youtu.be/F_bdYqoOVGM

PREPARED & SUBMITTED BY: DR. SHREYA BHARDWAJ, ASSISTANT PROFESSOR, GIBS