

STAFF DEVELOPMENT PROGRAM (SDP) "SMART WORK & INSTITUTIONAL EXCELLENCE" $17^{\rm TH}$ JUNE TO $20^{\rm TH}$ JUNE 2025















Gitarattan International Business School, Rohini, New Delhi organized a 4-days Staff Development Program (SDP) from 17th to 20th June 2025 for its administrative staff/ non-teaching. The program aimed to empower staff with essential digital competencies, including Artificial Intelligence (AI), Google productivity tools, and Excel-based data analysisensuring institutional processes become more efficient, accurate, and technologically aligned. Each day featured practical, hands-on sessions conducted by experienced trainers, providing participants with tools and knowledge directly applicable to their administrative roles.

Day 1: Tuesday, 17th June 2025 Faculty: Dr. Manju Pathania Biswas Topic(s):Introduction to AI, its role in education and Google Tools – Drive, Docs, Sheets, Slides, Forms (Practical Session)

Dr. Manju Pathania Biswas initiated the program with an insightful introduction to Artificial Intelligence and its applications in the educational administrative context. She explained how AI is transforming routine workflows, data management, and communication in academic institutions. Following this, a practical session on Google Workspace tools provided hands-on experience with

Google Drive, Docs, Sheets, Slides, and Forms. Participants learned how to create, collaborate, and manage data effectively using cloud-based tools, which are essential for real-time, paperless office environments.

Day 2: Wednesday, 18th June 2025 Faculty: Prof. (Dr.) Abhijit Das

Topic: Introduction & AI Tools for Office Productivity – Part 1

Prof. (Dr.) Abhijit Das conducted an in-depth practical session on using AI-based tools like Chatgpt, Claude Ai etc for improving office productivity. Participants were introduced to various



platforms and utilities that assist in automating administrative tasks such as summarizing documents, scheduling, email drafting, and generating content. The session emphasized reducing manual effort and improving output quality through smart digital solutions.

Day 3: Thursday, 19th June 2025

Faculty: Ms. Vandana Rastogi

Topic: Introduction & AI Tools for Office Productivity – Part 2

Ms. Vandana Rastogi conducted a practical session focusing on Microsoft Copilot and Office Addins. She demonstrated how Copilot can assist in tasks like drafting emails, summarizing documents, and automating reports. Participants also explored useful Add-ins to enhance productivity in Excel, Word, and Outlook. The session was interactive and helped staff discover smart ways to streamline their daily administrative work.

Day 4: Friday, 20th June 2025

Faculty: Mr. Nitin Tewari, Senior Manager, Cognizant Technology Solutions, Noida

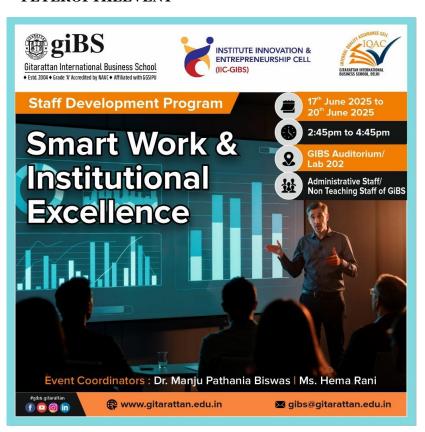
Topic: Excel for Analysis Using AI for Administrative Work

The day 4, conducted by Mr. Nitin Tewari, focused on Microsoft Excel and how it can be used with AI-driven features to handle data-related administrative tasks. From formulas and pivot tables to data visualization and basic automation, participants learned to analyze institutional data with accuracy and speed. The session was appreciated for its practical relevance and clarity in demonstrating how Excel can be a powerful analytical tool for administrative efficiency.

In conclusion, the 4-day Staff Development Program served as a significant step toward digitally empowering administrative personnel. The sessions not only introduced essential AI and digital tools but also provided a hands-on learning environment that encouraged experimentation and application knowledge to the participants. Participants concluded the program with enhanced confidence, an expanded digital skillset along with a stronger resolve to contribute meaningfully to institutional excellence.



FLYEROFTHEEVENT



TYPE OF EVENT	Development Programme
VENUE	Auditorium / Lab 202
TIME & DURATION	2:45 PM to 4: 45 PM (2 hours)
CONDUCTED BY	GIBS
ORGANISED FOR	Administrative Staff/ Non-teaching Staff
NAME OF THE COORDINATOR	Dr. Manju Pathania Biswas, Ms. Hema Rani
ATTENDANCE	Students: 29
RESOURCE PERSON	Day 1. Dr. Manju Pathania Biswas, GIBS Day 2. Prof. (Dr.) Abhijit Das, GIBS
	Day 3. Ms. Vandana Rastogi, GIBS



	Day 4. Mr. Nitin Tewari, Senior Manager, Cognizant Technology Solutions, Noida
OBJECTIVES OF THE EVENT	> To use AI tools to work upon day-to-day activities
	like letter, prepare notices etc.
	> To provide hands-on training in creating Google
	forms and AI-enhanced tools.
	> To apply AI tools to improve written
	communication and documentation.
	> To utilize AI-powered digital tools for task
	management and scheduling.
LEARNING OUTCOME	> Demonstrated improved digital awareness and
	safer handling of online tasks
	> Strengthened communication and coordination in
	office environments
	> Utilized free AI tools effectively for daily
	administrative work
	> Applied effective time and task management
	strategies
	> Performed basic data handling and implemented
	document automation
	➤ Fostered stronger team bonding and a more
	positive work culture
SHORT FALL DURING EVENT	None
LINK TO ONLINE VIDEO	Day 1 - https://youtu.be/Sn9SbvukJCI
	Day 2 - https://youtu.be/5TsC9Dc8QHw
	Day 3 - https://youtu.be/MGHXLFvMyE0
	Day 4 - https://youtu.be/MbJLc-XfcHY

PREPARED & SUBMITTED BY: DR. MANJU PATHANIA BISWAS, ASSOCIATE PROFESSOR, GIBS