

PERSONALITY DEVELOPMENT WORKSHOP

ON

ANALYTICAL AND EVALUATIVE SKILLS TO CHOOSE THE MOST SUITABLE INFORMATION SOURCES/ CONSUMER PROTECTION; NEW AGE CHALLENGES

12th October, 2022

Gitarattan International Business School, Delhi, Centre for Legal Studies, organized the Personality Development Workshop on “Analytical and evaluative skills to choose the most suitable information sources/ consumer protection; new age challenges” on 12th of October 2022. This session intended to develop the personality of the students by familiarizing students on the perspectives related to consumer protection and embrace a multidisciplinary analysis of the new age challenges of dispute resolution mechanisms. Law students are budding future lawyers and will be contributing to the legal profession in every possible way in all legal aspects. The key speaker of the session was Sh. Divya Jyoti Jaipurjar, President (Tiz Hazari), Delhi District Disputes Redressal Commission, New Delhi.



The session began with the felicitation of the guest speaker Sh. Divya Jyoti Jaipurjar with the sapling by the Director Sir Prof. (Dr.) Pramod Kumar Johri. Sh. Divya Jyoti Jaipurjar started the session by discussing about the meaning of consumer. He linked everyday life with Consumer

Protection Act and had an interactive session with the students. He spoke about The Consumer Protection Act, 2019 replacing the three decade old Consumer Protection Act, 1986 with new features defining a consumer as a person who buys any good or avails a service for a consideration. As per the new act, the central governments set up of a Central Consumer Protection Authority (CCPA) with an investigating wing to promote, protect and enforce the rights of consumers. The setting up of Consumer Dispute Redressal Commission (CDRC) at National, District and State level has been done according to the new rules. At the end he also enlightened students the procedure of filing consumer complaints and the online E-Dakhil medium of consumer complaints.

The strength of 56 students of BA/BBA LLB 3rd Semester and 40 students of 1st Semester attended the Personality Development Workshop.

Personality Development Workshop on “Analytical and evaluative skills to choose the most suitable information sources/ consumer protection; new age challenges” was concluded by presenting the Memento and Vote of thanks by the respected Director sir to the Speaker Sh. Divya Jyoti Jaipuria.

FLYER OF THE EVENT


INSTITUTE INNOVATION & ENTREPRENEURSHIP CELL (IIC-GIBS)


gIBS
 Gitarattan International Business School
 Grade 'A' Accredited by NAAC

Personality Development
WORKSHOP ON
 Consumer Protection:
New Age Challenges

12 OCT. 2022 | 3:00 PM[™]
 4:40 PM

Sh. Divya Jyoti Jaipuria
 President, District Consumer Disputes Redressal Commission-I (North District)
 Tis Hazari Courts Complex, Tis Hazari, Delhi - 110054

TYPE OF EVENT <i>(PDW/Seminar/Jurist Day/Annual Event/ALS/ PLS/Co-curricular etc.)</i>	PDW
VENUE	GIBS Auditorium
TIME & DURATION	11:30 A.M to 01:00 P.M
CONDUCTED BY <i>(eg. CLS-GIBS, IIC, Club, IIPC etc.)</i>	CLS-GIBS
ORGANISED FOR <i>(Course Name & Semester)</i>	BA LLB and BBA LLB 4 th Semester

NAME OF THE COORDINATOR	Ms Charu Bhatt
ATTENDANCE <i>(Mention no. of students attended the event)</i>	92
RESOURCE PERSON <i>(Name of the Resource Person, Designation, Organization)</i>	Sh. Divya Jyoti Jaipuria President, District Consumer Disputes Redressal Commission-I (North District) Tis Hazari Courts Complex, Tis Hazari, Delhi - 110054
OBJECTIVES OF THE EVENT	<ol style="list-style-type: none"> 1. Knowledge of consumer protection measures. 2. Different kinds of redressal forums 3. Ability to collect and analyze information and apply to provide settlement. 4. The forms of compensation.
LEARNING OUTCOME	<ol style="list-style-type: none"> 1. To get familiar with safeguarding customers policies. 2. A range of forums for dispute resolution. 3. The capacity to gather, examine and use data to present an application for resolution. 4. The methods of payment.
LINK OF YOUTUBE VIDEO	https://youtu.be/H-INEtIVzIA

Prepared by: Charu Bhatt, Assistant Professor of Law, giBS